



## WARRANTY INFORMATION



### Omega Lift Equipment Warranty Policy

#### ONE YEAR LIMITED WARRANTY

For a period of one (1) year from date of purchase, SFA COMPANIES, INC. will repair or replace, at its option without charge, any of its products which fails due to a defect in material or workmanship under normal usage. This limited warranty is a consumer's exclusive remedy. Performance of any obligation under this warranty may be obtained by returning the warranted product, freight prepaid, to SFA COMPANIES, INC. Warranty Service Department, 10939 N. Pomona Ave., Kansas City, MO 64153. Except where such limitations and exclusions are specifically prohibited by applicable law, (1) THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS AS DESCRIBED ABOVE. (2) SFA COMPANIES, INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGE OR LOSS WHATSOEVER. (3) ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO ONE YEAR, OTHERWISE THE REPAIR, REPLACEMENT OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. (4) ANY MODIFICATION, ALTERATION, ABUSE, UNAUTHORIZED SERVICE OR ORNAMENTAL DESIGN VOIDS THIS WARRANTY AND IS NOT COVERED BY THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

### Hein-Werner Automotive Warranty Policy

#### TWO YEAR LIMITED WARRANTY

For a period of two (2) years from date of purchase, SFA Companies will repair or replace, at its option, without charge, any of its products which fails due to a defect in material or workmanship under normal usage. This limited warranty is a consumer's exclusive remedy. Performance of any obligation under this warranty may be obtained by returning the warranted product, freight prepaid, to SFA Companies Warranty Service Department, 10939 N. Pomona Ave., Kansas City, MO 64153. Except where such limitations and exclusions are specifically prohibited by applicable law: (1) THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS AS DESCRIBED ABOVE (2) SFA COMPANIES SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGE OR LOSS WHATSOEVER. (3) ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO TWO YEARS, OTHERWISE THE REPAIR, REPLACEMENT OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. (4) ANY MODIFICATION, ALTERATION, ABUSE, UNAUTHORIZED SERVICE OR ORNAMENTAL DESIGN VOIDS THIS WARRANTY AND IS NOT COVERED BY THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### Blackhawk Automotive Warranty Policy

#### ONE YEAR LIMITED WARRANTY

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### Porto-Power Warranty Policy

#### ONE YEAR LIMITED WARRANTY

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### Omega Pro Warranty Policy

#### ONE YEAR LIMITED WARRANTY

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### Blackhawk Automotive Platinum Series Warranty Guidelines

#### LIFETIME MANUFACTURER'S WARRANTY

For the duration of the initial purchaser's ownership of the product, SFA Companies, Inc. will repair or replace, at its option, without charge, any of its products which fails due to a defect in material or workmanship, or which fails to conform to any implied warranty not excluded hereby. An evaluation of the complete unit may be required by either SFA Companies or an Authorized Blackhawk Automotive Service Center to determine validity of a manufacturer's defect claim.

#### FIVE YEAR USAGE WARRANTY

For the duration of five (5) years SFA Companies will provide warranty for "wear" items. "Wear" items include all seals, packing and movable parts provided proper usage and maintenance have been applied through the course of ownership. This warranty only applies to initial owner of unit. Proper maintenance must be performed based off of the guidelines set forth in the owner's manual. Maintenance includes replacing the hydraulic oil on a yearly basis with oil suggested by the manufacturer, proper greasing and any other manufacturers suggested guidelines for proper care. A maintenance schedule will be set forth within the owner's manual. Serial Number and Proof of Purchase are required for warranty purposes. Electronic Warranty Registration will apply to all items within the Blackhawk Automotive Platinum Series Line for the full warranty consideration of five (5) years and will need to be completed within 30 days of the initial purchase. Items without Electronic Warranty Registration will only be considered for a three (3) year usage warranty with provided proof of purchase and serial number. Electronic Warranty Registration may be completed by visiting Blackhawk-Automotive.com and completing the Electronic Warranty Registration form under the Warranty & Service tab. An option of automatic reminder e-mails for required maintenance schedule to maintain good standing within the warranty period will be available in this registration process. In order to obtain performance of any obligation under this warranty call SFA Companies at 1-888-332-6419 to obtain permission to return the warranted product, freight prepaid, to SFA Companies, Inc. Warranty Service Department, 10939 N. Pomona Ave., Kansas City, MO 64153. Except where such limitations and exclusions are specifically prohibited by applicable law, (1) the CONSUMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS AS DESCRIBED ABOVE, and (2) Shinn Fu Co. of America, Inc. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGE OR LOSS WHATSOEVER, and (3) THE DURATION OF ANY AND ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO A PERIOD OF FIVE (5) YEARS FROM DATE OF PURCHASE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Bone Creeper Warranty Policy

#### ONE YEAR LIMITED WARRANTY

For the duration of 1 year SFA Companies will provide warranty on the body of the creeper unit itself. There is a limited lifetime warranty that applies on the wheels of this unit. This warranty only applies to initial owner of unit. Proper maintenance must be performed based off of the guidelines set forth in the owner's manual. Serial Number and Proof of Purchase required for warranty purposes. Performance of any obligation under this warranty may be obtained by returning the warranted product, freight prepaid, to Shinn Fu Co. of America, Inc. Warranty Service Department, 10939 N. Pomona Ave., Kansas City, MO 64153 or by contacting SFA Companies at 1-888-332-6419 for alternative procedures. Except where such limitations and exclusions are specifically prohibited by applicable law, (1) the CONSUMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS AS DESCRIBED ABOVE, and (2) Shinn Fu Co. of America, Inc. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGE OR LOSS WHATSOEVER, and (3) THE DURATION OF ANY AND ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO A PERIOD OF FIVE (5) YEARS FROM DATE OF PURCHASE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Pro-Lift Warranty Policy

#### ONE YEAR LIMITED WARRANTY

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### Pro-Lift HD Warranty Policy

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